



The African Chatbot & Conversational AI Summit, June 21-22, 2022 Online . 2nd Edition

Accelerating the adoption
of conversational AI in the
African Market

*Events for leading minds in
Conversational AI in Africa & one of the
biggest and best CAI events of the year*

AGENDA



Time SAST
(GMT+2)

CONVERSATIONAL
AI FUTURE STAGE

CONVERSATIONAL AI
APPLIED & RESEARCH STAGE

DEEP DIVE WORKSHOP

11:00–11:20

DOORS OPENS ONLINE

WELCOME REMARKS AND INTRODUCTION ON HOW TO USE AGORIFY SOLUTION TO NETWORK.



Sydney Eneremadu

CEO @ European Chatbot & Conversational AI Summit



JOHAN STEYN

AI & Automation expert

11:25 – 11:45

DIGITAL SELF-CARE JOURNEY IN A TELCO: FROM USSD TO CHATBOT



DARIO BIANCHI

Digital Transformation Lead
@ MTN GHANA



11:50–12:10

DELIVERING CONVERSATIONAL AI EXPERIENCES: WHAT TO CONSIDER



HARRY MAMANGAKIS

CTOO of Voiceweb



12:15–12:35

CONVERSATIONAL AI - WHERE NEXT FOR AFRICA



ESHMAEL MPABANGA

CEO
@ The Digital Transformist (TDT)



12:35–12:45

Coffee Break & Networking

Grab coffee while connecting with new friends in the platform

12:50–13:10

CONVERSATIONAL AI: HOW CULTURAL CONTEXT CAN SHAPE BETTER OUTCOMES



DAYO ADEFILA

Head of Digital Strategy Africa
@ PZ Cussons



Time GMT

CONVERSATIONAL
AI FUTURE STAGE

CONVERSATIONAL AI
APPLIED & RESEARCH STAGE

DEEP DIVE WORKSHOP

13:15 - 13:35

Conversation-Driven Development



Alan Nichol
Co-founder & CTO
@ Rasa



13:35 - 14:20

Coffee Break & Networking

This is a fun time to check out our partners eboot (you can schedule meetings using Agorify platform).

14:20-14:40

TOPIC – TBC

14:45 - 15:30

PANNEL

THE BEST DIGITAL USER INTERFACE IS A NATURAL LANGUAGE: HOW MIGHT DIGITAL ASSISTANTS AND CHATBOTS HELP DRIVE USER ENGAGEMENT AND CONFIDENCE IN ADOPTING DIGITAL PLATFORMS



RAVIKUMARAN GOVENDER
Digital Executive
@ Nedbank



SIPHO TSHABALALA
Product Manager: Digital platforms
@ MTN



KGOSI MOLEFE
Employee Experience: Resilience Engineering
@ Standard Bank Group



RYAN RA ONG
Program Manager, Virtual Assistants
@ Google



GEORGE TRAD
SVP of Product
@ Kasisto



15:30 - 15:50

TOPIC:
TOPIC: TBC

15:50 - 16:10

HOW A CONVERSATIONAL AI, RPA & COGNITIVE AUTOMATION CAN HELP BUSINESS LEADERS MAKE FASTER DECISIONS.



LAWRENCE EMENIKE
Cognitive experience designer
@ Ricoh Europe



TOPIC : TBC



REMY MUHIRE
Community Lead, Voice Technology
@ Mozilla



Wednesday 21, June 2022

Time SAST (GMT+2)

CONVERSATIONAL AI FUTURE STAGE

CONVERSATIONAL AI APPLIED & RESEARCH STAGE

DEEP DIVE WORKSHOP

11:00 - 11:20

FUTURE OF CONVERSATIONAL AI
KASISTO TBC

11:25 - 11:45

CONVERSATIONAL AI BY AFRICANS FOR AFRICA



JOHAN STEYN
AI & Automation expert

11:50 - 12:10

THE IMPORTANCE OF PRACTICALITY IN MARKETING AND CHATBOTS



VLADIMER BOTSVADZE
world-renowned, multi-award-winning, digital transformation and social media influencer



12:15 - 12:35

PERSONALIZING AI BOTS FOR CHAT OR CONVERSATION IS VERY CRITICAL



HARISH SRIGIRIRAJU
Principal Engineer
@ Verizon.



PROS AND CONS: BANKING CHATBOTS VS MOBILE BANKING APPS IN EMERGING COUNTRIES



EMILIE MORISSETTE
CEO & Founder
@ FinFun



SARAH MCRAE
Business Development
@ FinFun



12:35 - 12:45

Coffee Break & Networking

Grab coffee while connecting with new friends in the platform

12:50 – 13:10

**CHATBOTS AS A PERSONAL ASSISTANT
FOR EVERY EMPLOYEE IN THE BUSINESS.****BELINDA WERA**

Manager Digital Care &
Automation
@ Vodacom Tanzania Plc

**VIEWING CHATBOTS FROM AN UBUNTU
PERSPECTIVE AND HOW THIS RELATES
TO ANTHROPOMORPHISM****CONNOR WRIGHT**

Partnerships Manager
@ the Montreal AI
Ethics Institute



13:15 – 13:35

**THE ROLE OF CONVERSATIONAL AI IN
DRIVING INNOVATION AND CHANGE IN
THE NOT-FOR-PROFIT SECTOR****BRENT DAVIDOFF**

Head of network
experience
@ Harambee Youth
Employment
Accelerator

**CONVERSATIONAL AI BASED AFRICAN
LANGUAGES/DIALECTS****HATEM HADDAD**

Co-Founder and CTO
@ iCompass.

**Lunch Coffee Break & Networking**

13:35 – 14:20

This is a great time to check out our partners about (you can
schedule meetings in Agorify).

14:20 – 14:40

**15 GENERAL CONVERSATIONAL AI TRENDS & OBSERVATIONS GLEANING
INSIGHTS FROM THE GARTNER & IDC LEADERS****Cobus Greyling**

Conversational AI & Chatbot Analyst
Previously Product Owner of Vodacom TOBi Voicebot

14:45 – 15:05

**ADOPTING CONVERSATIONAL DRIVEN
DEVELOPMENT FOR BUILDING AI
ASSISTANTS IN AFRICAN LANGUAGES****JACQUES PATRICKS**

Machine Learning
Instructor
@ Africa Data School

**TRANSIT CHATBOTS: A POTENTIAL
PANACEA FOR ALL PUBLIC TRANSPORT
NAVIGATION PROBLEMS****PAUL DADA**

Data Engineer
@ RoadPreppers
Technologie



15:10 - 16:00

PANEL : WOMAN IN VOICE AFRICA

BUILDING A VOICE ECOSYSTEM IN AFRICA



KATHLEEN SIMINYU

Kiswahili Machine
Learning Fellow
@ Mozilla



AMA DADSON

Founder & CEO,
@ AkooBooks Audio



OLUWABUSAYO ADENIYI

Conversation Designer
@ Reliance HMO



REBECCA RYAKITIMBO

Common Voice
Community fellow
@ Mozilla



CHATBOT AFRICA